

**CUSTOMER RETURNS FORM**

Ref: 200-001029B5

**Fault descriptions must be provided for all items being sent for repair**

completed form should be emailed to yelo prior to your shipment’s delivery

customers outside eu: please note on your commercial invoice:

*“temporary import: no commercial value”*

| **Company Name:** |  |
| --- | --- |
| **Contact Name:** |  |
| **Delivery Address:**  *Complete if the goods will ultimately be sent back to you* |  |

|  |  |  |
| --- | --- | --- |
| **Return Number (RMA):**  *Contact Yelo to request a return number* |  | **Loan Number:**  *(Yelo use)* |
| **1 Product Returned:** | | **Serial Number:** |
|  | |  |
| Reason:Calibration  Return of loan  Fault  Provide fault description below: | | |
| **2 Product Returned:** | | **Serial Number:** |
|  | |  |
| Reason: Calibration  Return of loan  Fault  Provide fault description below: | | |
| **3 Product Returned:** | | **Serial Number:** |
|  | |  |
| Reason: Calibration  Return of loan  Fault  Provide fault description below: | | |
| **4 Product Returned:** | | **Serial Number:** |
|  | |  |
| Reason: Calibration  Return of loan  Fault  Provide fault description below: | | |
| **Date Sent:**        **Signed:**        . | | |

Return this form by Email to [fiona.townsley@yelo.co.uk](mailto:fiona.townsley@yelo.co.uk)

Ship To: **YELO Ltd | 20 Meadowbank Road | Carrickfergus | Co. Antrim | BT38 8YF | N. Ireland**